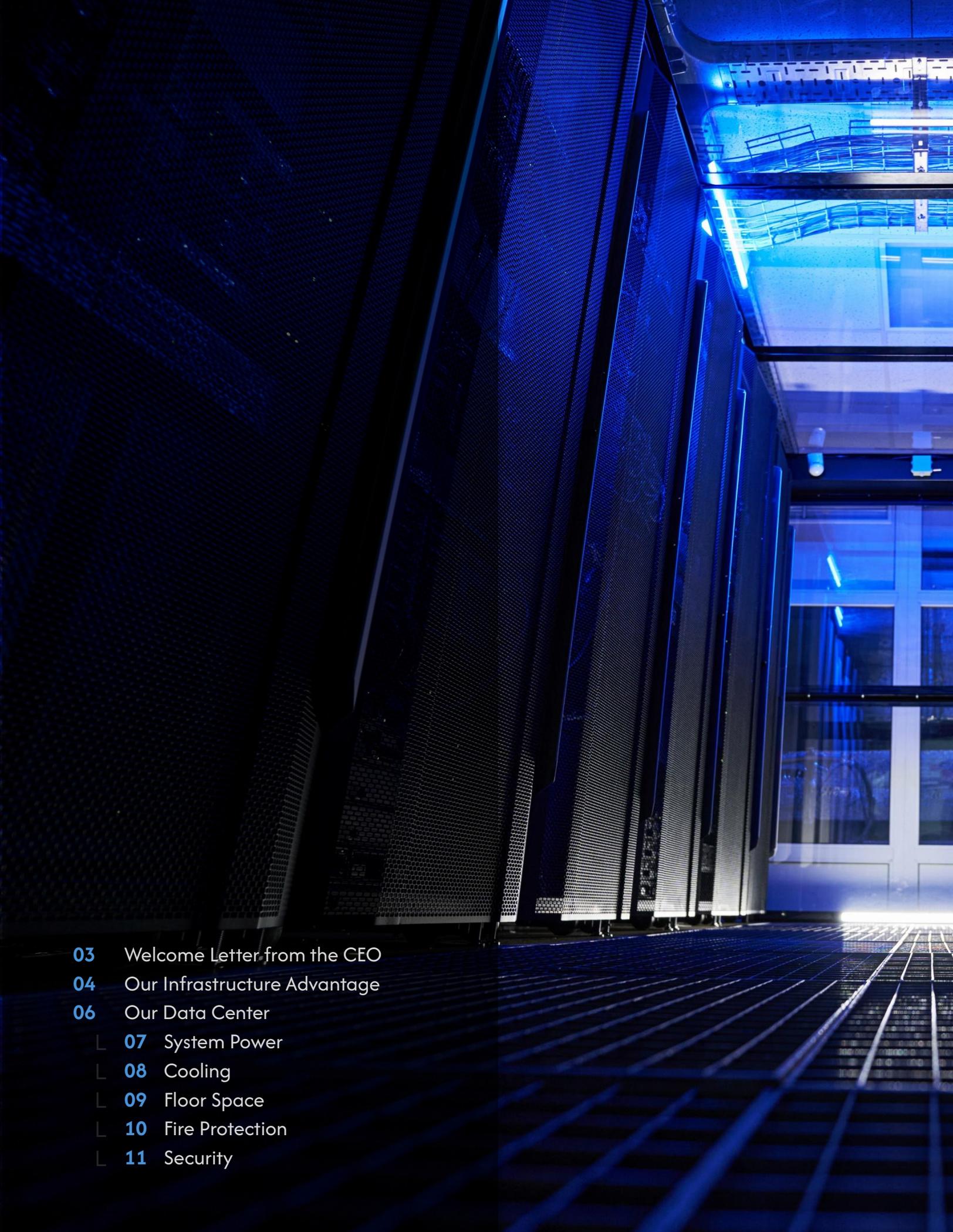




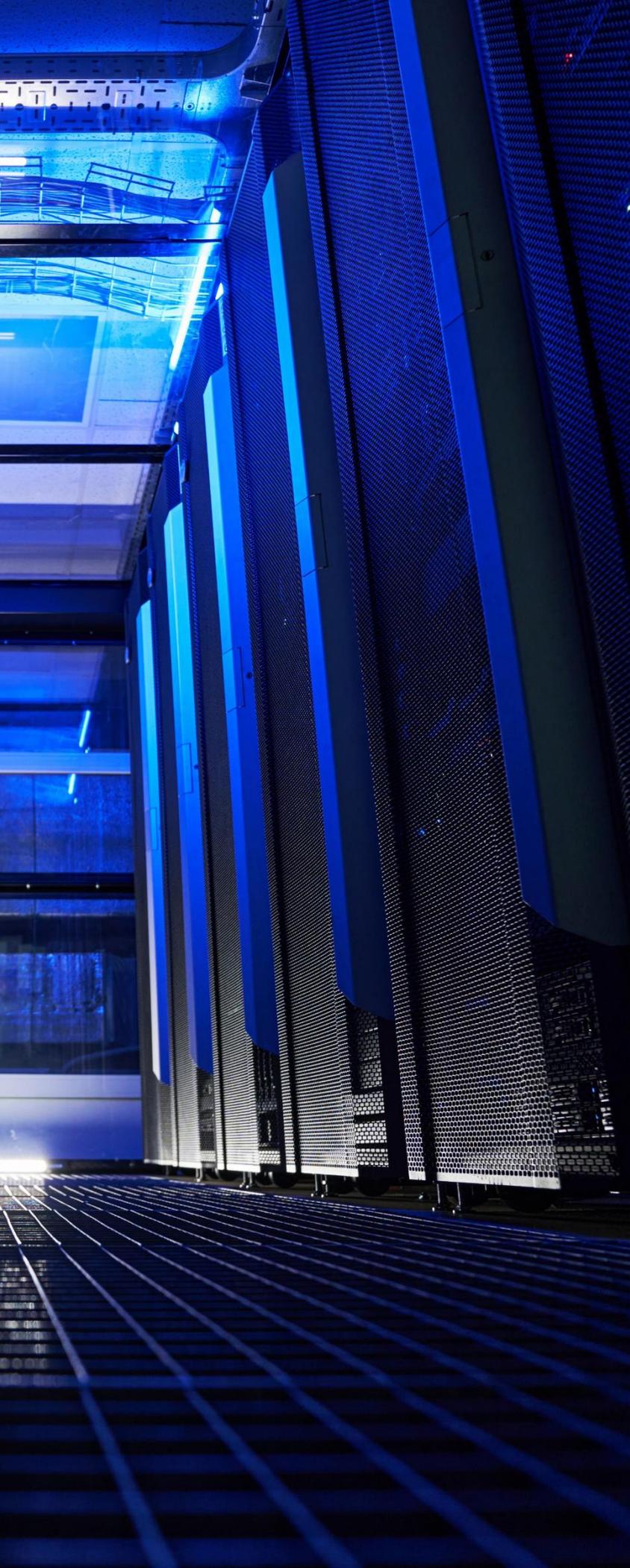
High-Security Data Centers

ICE's secure hosting infrastructure is built on SOC 1-SSAE 18 Type II certified data centers engineered for uptime, redundancy, and performance.

*You know your business. We know technology.
Together we can create innovative solutions.*



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Message from Our CEO

Dear Valued Customer,

At ICE, everything we do is driven by one purpose: delivering excellence that empowers your business to thrive in a rapidly evolving digital world. Whether you're navigating complex infrastructure challenges or scaling new heights in innovation, we are honored to be your trusted technology partner.

Over the past year, we have invested heavily in enhancing our capabilities, strengthening our partnerships, and expanding our portfolio to better serve your evolving needs. From cloud solutions to disaster recovery and cybersecurity, our focus remains steadfast—delivering reliable, secure, and forward-thinking solutions that provide real value.

We recognize that trust is earned, not given. That's why we work every day to earn yours. Our team of dedicated professionals is here to ensure your systems perform at their best, your data stays protected, and your business is ready for what's next.

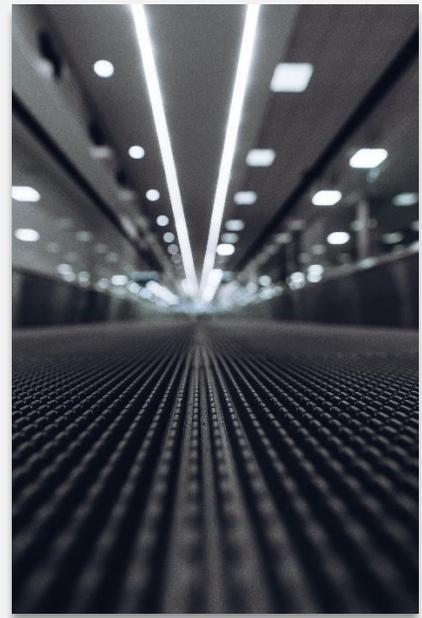
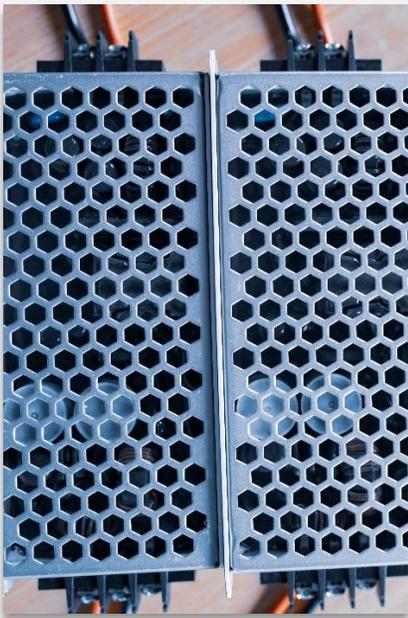
Thank you for your continued trust and partnership.

David Cran

David Cran
CEO, International Computer Exchange

Our Infrastructure Advantage

At ICE, our infrastructure is built for one thing—reliability. From power and cooling to fire protection and security, every layer is designed to keep your systems running, protected, and ready for anything.



01

System Power

Redundant power paths with UPS and generator failover ensure uptime—always. Dual feeds and A/B circuits power your critical systems without interruption.

[Learn More](#) ↗

02

Cooling

Efficient, redundant HVAC systems with hot/cold aisle containment and precision climate control to maintain optimal conditions 24/7.

[Learn More](#) ↗

03

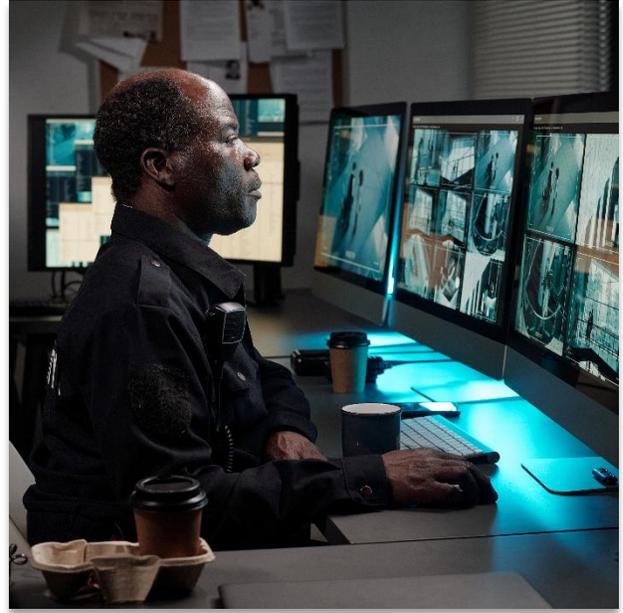
Floor Space

Secure raised floor and slab configurations. Custom rack space, suites, and loading dock access designed to scale with your infrastructure.

[Learn More](#) ↗

The final layers of protection—fire safety and physical security—complete our 5-pillar infrastructure model, designed to ensure operational resilience.

Our Infrastructure Advantage



04

Fire Protection

Advanced fire suppression systems like FM-200 and Inergen, combined with smoke detection and VESDA, keep your systems safe without harming hardware.

[Learn More ↗](#)



05

Security

24/7 on-site security, biometric access control, mantrap entries, and camera surveillance safeguard your equipment at every level.

[Learn More ↗](#)



Secure. Redundant. Proven.

ICE's IBM i / Power Systems hosting infrastructure is located in a 20,000 square foot Tier III data center in Minneapolis, Minnesota.

With 4 fiber loops and a forward-looking architecture, the facility is equipped with leading-edge technology designed to maximize efficiency and eliminate operational risk.

Our environment features multi-tiered power systems, precision cooling, advanced fire protection, and bullet-proof physical security—delivering near 100% uptime with expert-level support around the clock.

The data center is **SOC 1–SSAE 18 Type II certified**, ensuring enterprise-grade compliance and peace of mind.

Built for mission-critical workloads—
engineered for uninterrupted performance.



Minneapolis, MN

System Power

Uninterrupted uptime begins with fully redundant power, built to support critical operations.

The data center is treated like a well-fortified bunker, with redundant power feeds, redundant UPSs and generator backup. Rack capacity up to 23 kilowatts. Far beyond the 1 kilowatt limit that most data centers offer.

Standalone Liebert FDC enclosures that integrate power distribution into the rack, provide multiple voltage and monitoring options and reduce the risk of multiple unit failures.

Redundant power buses, N+1 redundancy for UPS, generators and power distribution.

Liebert NX UPS modules with soft scale technology provide quick configurability to make on-the-fly change and growth easy.

AC power 100% generator backup.

200 watts per square foot, including HVAC

1,200 amps expandable to 10,000 amps

True A/B power feeds

Grounding in accordance with NFPA 70

Diesel and natural gas generators with auto start and auto transfer with isolation bypass

2,000 gallon fuel tanks with minimum 24-hour run time capacity

2-hour response for fuel recovery

Cooling

Precision climate control keeps your systems cool, stable, and running 24/7.

Precision high density Liebert XD refrigerant-based cooling modules provide focused rack cooling, and remove the risk of total system failure—which can happen with chilled water methods.

Liebert DS room based cooling systems complement the XD modules, providing precise, reliable control of room temperature, humidity and airflow.

Temperature is maintained by 72° F dry bulb at ASHRAE 1%.

30% to 60% non-condensing humidity control delivered through Liebert ATs via infra-red humidifier.

Under-floor cooling provided by computer-room grade equipment

Cooling not less than 200 BTU/h per square foot with N+1 redundancy

Backed up by diesel and natural gas generators

Floor Space

Flexible floor configurations scale with your infrastructure—no matter the size.

Top-quality, electrostatic dissipative raised floor tiles designed for 300 lbs. per square foot floor load

Meets all code specifications for safety and electrical grounding, per NFPA 70

DC power and communication cabling tray and pathways

Optical fiber guide conveyance system

Comprehensive and flexible cabling infrastructure

Fire Protection

Advanced fire suppression detects and reacts instantly without damaging your equipment.

The VESDA very early warning Aspirating Smoke Detection system samples the air continuously to provide the earliest possible warning of an impending fire hazard. Multi-level warnings and a wide range of sensitivity that does not degrade or change over time ensures that even minute levels of smoke are detected before a fire has time to escalate.

Key team members are notified immediately of any alarms.

FM-200 waterless fire suppression systems are distributed throughout the facility. Upon activation they reach extinguishing levels in 10 seconds or less, dousing fires of all types and minimizing damages.

Under floor leak detection system

Security

Physical security is enforced with biometric access, 24/7 monitoring, and layered protection.

Controlled check-point access with biometric scanning technology

24x7 manned security via the Security Operations Center (SOC)

Remote camera monitoring 24x7, backed by digital recordings on file for 30 days

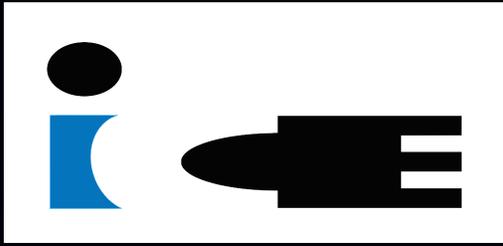
Secure access to equipment area 24x7

Security escort services 24x7 at site to non-secured equipment areas

Locking cabinets and/or cages

Full close circuit TV surveillance

BMS equipment monitoring system supported by 24x7 operations center



International Computer Exchange

1279 W Palmetto Park Rd #272415
Boca Raton, FL 33427
Phone: 561-394-9188
Email: sales@icesales.com
Toll-Free: 800-786-9188
Fax: 561-394-8180

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